



## **INFORMATION FOR VISITORS**

At the Public Health Institutions we aim to provide a safe and individualized experience for our clients and their families. While we understand the importance and benefits of visitors, it is also our responsibility to provide all of our clients with a calm, safe and quiet environment conducive to their well-being and prompt recovery.

The Ministry of Health has established the following guidelines for all visitors to control traffic, protect the client against infection and allow for efficient and professional delivery of quality health care.

### **VISITING GUIDELINES:**

Your role is important to the well-being and recovery of your family and friends. However, our clients need adequate time for rest and recuperation so they can return home as soon as possible. To ensure their quickest recovery, we ask you to respect our visiting hours and hospital policies.

Visiting hours may change depending on the unit or department. Generally no more than two **(2)** persons should be at the bedside at any one time. The number of family members and which ones are present may also be determined by any or all of the following:

- **Specific wish of the patient**
- **Medical Condition of the patient**
- **Procedure to be done**

#### **Please note:**

No one under the age of twelve is allowed to visit except for immediate family. Immediate family refers to children, grandchildren and siblings. All children should be accompanied by an adult.



## **VISITING HOURS:**

All visitors **MUST** first check in at the reception desk and sign the visitors register on entry and on leaving recheck and sign out.

**Visiting hours:** 11:00 a.m. - 12:00 p.m.

3:00 p.m. - 5:30 p.m.

**Pediatric Unit:** 8:00 a.m. - 6:00 p.m. daily-Parents/guardians only.

**Emergency Room:** Twenty-four hours

## **LIMITED VISITATION.**

Due to the level of care provided in the following departments, more restrictive visiting hours or special guidelines may be in place. Please call the nursing station before visiting:

- **Intensive Care Unit (ICU) 435-4671**
- **Labor and Delivery (fathers allowed) 440-2419**

## **Who Should Not Visit?**

Visitors/family with communicable diseases **are not** permitted to visit.

Please **do not** visit a client if you have any of the following;

- ✓ **fever,**
- ✓ **cough,**
- ✓ **sore throat,**
- ✓ **runny nose,**
- ✓ **rash,**
- ✓ **diarrhea, or vomiting,**
- ✓ **Recently have been exposed to a contagious disease.**

Children who have been exposed to chickenpox within the past three (3) weeks should not visit. Additionally, children under 12 years of age can transmit infection unknowingly and should have controlled and limited access to clients.

Special Arrangements may be made for special visiting hours in consultation with the Ward Manager/Charge Nurse of the unit.



## **DRESS CODE FOR ALL HEALTH INSTITUTIONS**

All visitors are required to wear appropriate attire when entering the hospital. Shoes and shirts must be worn at all times.

The following should not be worn;

- ✓ **Dirty clothing**
- ✓ **Spaghetti straps/Vests**
- ✓ **Low cut tops or dresses**
- ✓ **Shorts/short skirts**
- ✓ **Clothing which exposes the abdomen/waistline**
- ✓ **Clothing which exposes underwear**
- ✓ **Transparent clothing which reveals undergarments**
- ✓ **Swim wear**

### **PLEASE NOTE:**

#### **Smoking is prohibited**

The Hospital compound and all other government facilities are deemed **smoke free environments**, therefore smoking of any kind by visitors, clients, family or staff is prohibited.

Thank you,

*Hospital Management*